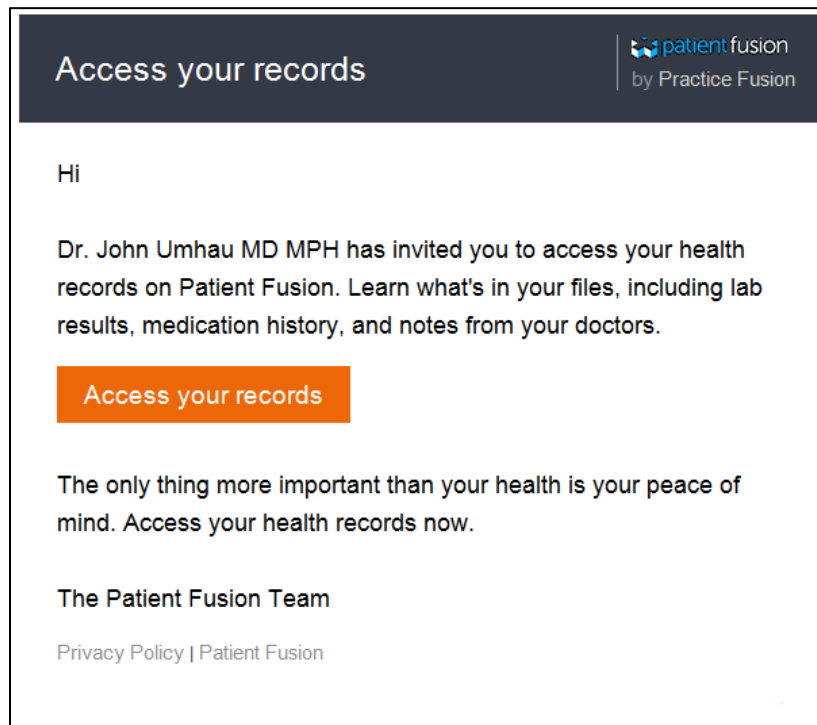




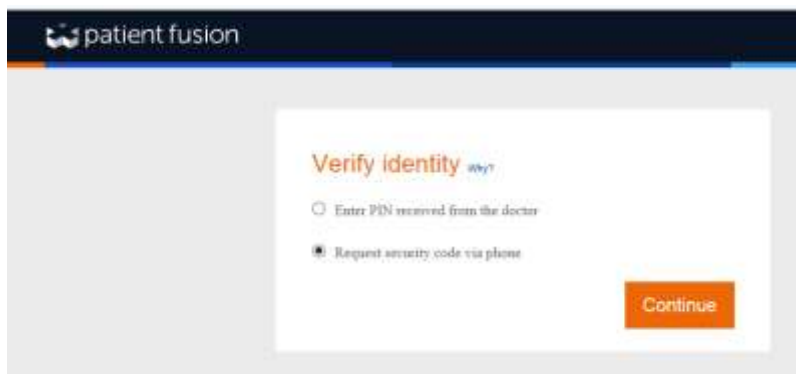
Welcome-

To prepare for your first telemedicine appointment, complete the intake forms as directed below. You will need a computer or other device with both a camera and microphone. You will also need to present a government issued photo I.D.

Once you have expressed interest in making an appointment, you will get an e-mail from [Patient Fusion](#) which will invite you to “[Access your records](#)”. The Patient Fusion portal provides secure communication and allows you to complete intake information we must have before the telemedicine appointment can begin. This is what the e-mail will look like:

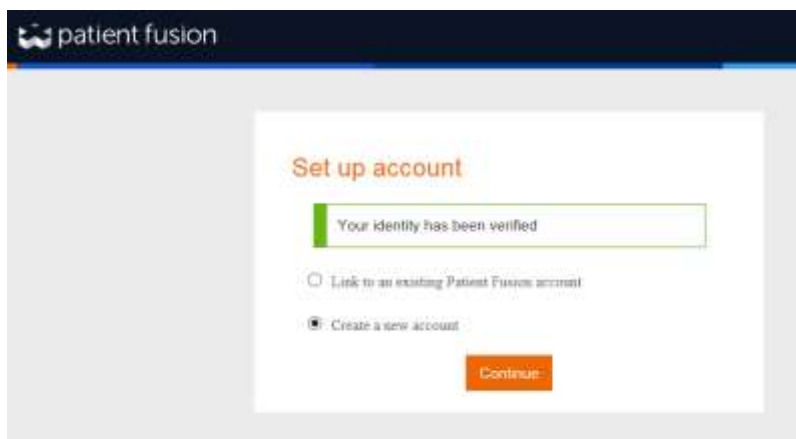


After you click on the “[Access your records](#)” button, you will be asked to verify your identity:



The screenshot shows the Patient Fusion website header with the logo. The main content area is titled "Verify identity" with a link "Why?". Below the title are two radio button options: "Enter PIN received from the doctor" (unselected) and "Request security code via phone" (selected). An orange "Continue" button is located at the bottom right of the form.

Click “[Continue](#)”, and type in your birthdate and the security code that is sent to you via phone. You will be directed to this screen:



The screenshot shows the Patient Fusion website header with the logo. The main content area is titled "Set up account". Below the title is a green-bordered box containing the text "Your identity has been verified". Below this box are two radio button options: "Link to an existing Patient Fusion account" (unselected) and "Create a new account" (selected). An orange "Continue" button is located at the bottom right of the form.

Click “[Continue](#)” to create a new account, and you will be directed to another form to complete. Select a username, (your e-mail works well) and a password that includes a capital letter, a number, and 8 characters.

You can get more information and help with [Patient Fusion by clicking here.](#)

patient fusion

Create a new account

All fields are required

Choose a security question

Q: Select a security question

A: Enter your answer

Enter your account credentials

Your first name: Your last name:

"Your Cell Phone Number"

Username

"Your E Mail"

Password for new account

Confirm password

By clicking "Create new account", you are indicating that you are the patient or the authorized representative of the patient who has been assigned this patient portal account. You also agree to the terms of our [User Agreement](#) and [Privacy Policy](#).

[Back](#) [Create new account](#)

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Once you complete the form and click “Create new account”, you will be directed to the Welcome screen below. Please complete the form if necessary, make a selection about text messages, and click “Continue”.

patient fusion

Welcome to your Patient Fusion account

We'd like you to receive appointment reminders, health record updates, and other health care messages via email. If we please need more time and update your mobile number. By consenting to receive health care messages via email, you certify that: a) you are the account holder for the mobile number, or b) you have the account holder's permission to provide such consent.

First Name: Last Name:

john newdemopatient

Your Mobile Number:

(XXX) XXX-XXXX

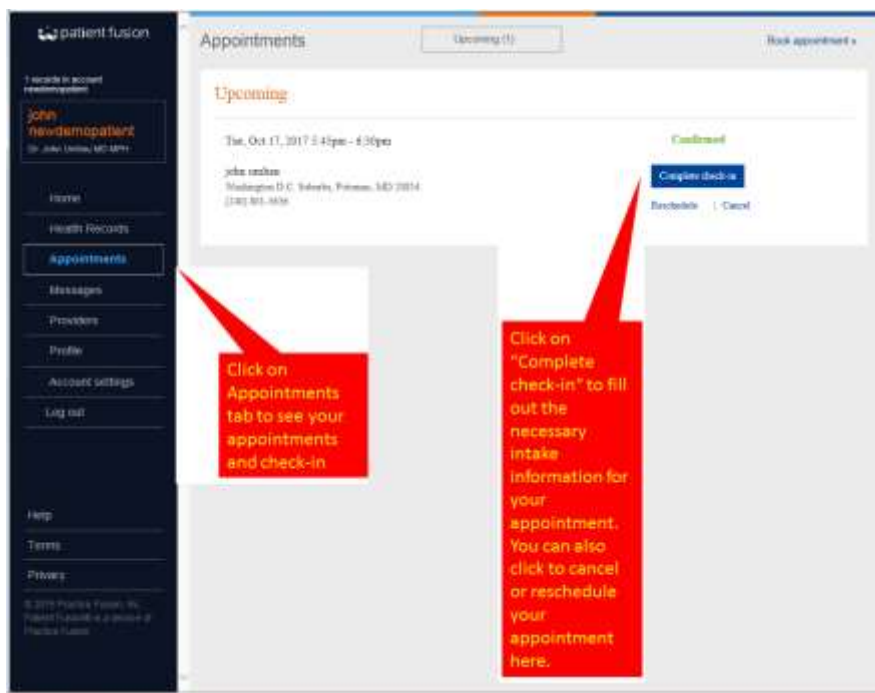
☒ I agree to receive health care messages sent to the mobile number above. Standard message and data rates may apply. [Read more](#)

☐ No thanks

[Continue](#)

Help
About
Home
Privacy
Account Settings
Log Out

You will now be on your Patient Fusion home screen, where you can access your records. From this page, click the Appointments tab:



On this page, you can make, cancel or reschedule appointments.

The most critical function on this page is the button to "Complete check-in". If this button is not available, please contact the AlcoholRecoveryMedicine office. (240) 804-3636.

Once you hit the button to "Complete check-in" you will go to a screen which has a list of questions (See below). You will note that the answers to the last set of questions are selected from drop-down menus accessed by pressing the arrow buttons to the right of the question. At the bottom of the page, please type your name to sign each of four documents: 1) Consent for Treatment, 2) Financial Policy, 3) HIPAA Privacy Notice, and 4) Disclosure of Information. Click on "Submit information" to finish. If you have questions about signing any of these four documents, click on "Save and submit later", and contact the Alcohol Recovery Medicine office before your appointment.

patient fusion

Appointment with John Umhau | October 17 5:45pm

Review and submit patient information

21 questions

1. What is the patient's contact information? United States [Edit answer](#)
2. What is the patient's name, date of birth and sex? John Newdemopatient
04/29/1999
Male [Edit answer](#)
3. What is the patient's emergency contact information? - [Edit answer](#)
4. For appointments conducted by telemedicine, please enter your physical address: - [Edit answer](#)

[Save and submit later](#) [Submit information](#)

You cannot edit your information once you submit it!

After successfully submitting your intake information, you are ready for your appointment.

Signing into Your Telemedicine Appointment

A few minutes before your appointment is scheduled to begin, go to my [online waiting room on the Doxy.me website](https://doxy.me/drjohnumhau). Sign in by clicking on this address: <https://doxy.me/drjohnumhau>. You can also access this through the button at the bottom of the AlcoholRecoveryMedicine.org home page, where you can find additional information and resources.

Here are instructions regarding the Doxy.me check in:

GETTING STARTED FOR PATIENTS

How to check in for your visit

Tips for a great call

Have a strong wifi connection or use an ethernet cable
Restart your computer before your visit starts



1 Use a computer or device with camera/microphone



Use [Chrome](#)
or [Firefox](#) browser

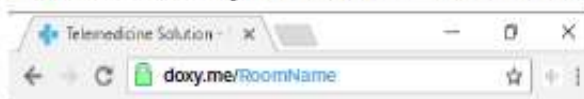


Use Chrome
browser




Download Doxy.me
iOS app [here](#)

2 Enter your clinician's doxy.me web address into the browser




3 Allow your browser to use your webcam and microphone



On  select 'Allow'
in the prompt.




On  select 'Share
Selected Devices' in the prompt.

4 Type in your name and click check in



- ✓ Secure
- ✓ No software to download
- ✓ HIPAA compliant
- ✓ No registration needed

5 Your care provider will start your visit

If you need support click  on the bottom right of doxy.me before the call.

Alcoholics who are in active withdrawal should immediately call 911.

The telemedicine service we offer is not designed to help alcoholics in withdrawal, but can help after withdrawal is over.

Our telemedicine practice is not designed to manage crises, and we are not a crisis facility.

Urgencies should be directed to your local crisis center. Please refer to the information under [Resources](#) on the AlcoholRecoveryMedicine.org website.

NOTE: A heavy drinker who stops drinking suddenly may experience confusion and other withdrawal symptoms including shaking, shivering, sweating, seizures, and hallucinations, a potentially fatal condition known as delirium tremens. This is a true medical emergency.